# Dr. Mary K. Nazzal, Pharm.D., BCSCP

Co-Owner and Director of Field Operations, Critical Compounding Resources, LLC
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## PROFESSIONAL OBJECTIVE

My professional objective is to advance pharmacy practice by utilizing my knowledge and skills obtained through instruction, practice and continuing education to promote quality and safety for patients to prevent negative effects on their treatment experience and outcome.

## **QUALIFICATIONS PROFILE**

United States Registered Pharm.D. Pharmacist with over 18 years of progressive and diverse hospital pharmacist experience including administrative, inpatient pharmacy, de-centralized pharmacy, operating room with a special interest in Sterile Compounding.

- Proficient in USP <795>, USP <797>, USP <800> and USP <825> standards as well as best practices for sterile compounding
- Excel in forming professional relationships with pharmacy teams, architects, engineers, project
  managers, physicians and other hospital/facility staff members resulting in increased efficiencies
  and a pleasurable work environment
- Exceptional organization and multi-tasking skills that ensure quality
- Excellent communication, motivation, team building and mentoring skills
- Exceptional knowledge of hospital, IV room and operating room procedures
- Experience with MS Office products, Salesforce, Harvest, Teamwork, Certify, Cerner health information system, Epic health information system and pharmacy/hospital management systems including but not limited to Pyxis, Omnicell, Pharmogistics, MedBoard, Abacus/Baxa PN Compounder, Repeater pumps, Alaris pumps, RL Solutions, Vocera and Simplifi 797

## **CERTIFICATIONS/TRAINING**

- FDA Investigations and CAPA Course, April 2022
- FDA Cleanroom Course, April 2021
- Board Certified Sterile Compounding Pharmacist, BCSCP, December 31, 2019, to December 31, 2026, Credential# B12100421
- CriticalPoint, Environmental Monitoring Certificate, Feb. 2019
- Purdue University Nuclear Pharmacy Certificate Program, August 10, 2018
- CriticalPoint's QP503A®, June 2018
- ASHP Sterile Product Preparation Training and Certificate Program: Step 1, Completed November 27, 2017
- ASHP Advanced Sterile Product Preparation Training and Certificate Program: Step 1, Completed December 15, 2017
- Critical Point's Sterile Compounding Boot Camp Certificate of Completion, May 2013, repeated in Oct. 2017
- Crucial Conversations Certificate of Completion, 2013

## PRESENTATIONS/WORKSHOPS/ORGANIZATIONS

- Member of the ASHP Section of Inpatient Care Practitioners Section Advisory Groups: Compounding Practice, August 2022
- The State of Hazardous Drug Handling, July 2022
- Exam writer for BCSCP, Board of Pharmacy Specialties, May 2022
- Controlled Environment Testing Association, Member, April 2022
- Parenteral Drug Association, Member, October 2021
- COVID-19 Vaccines and Emergency-Use Authorization Medications Preparation, Presenter, April 2021
- Best Practices for Non-HD Nonsterile Compounding Webinar, Presenter, March 2021
- Mitigation Strategies for Shortages in 503A Pharmacies, Presenter, September 2020
- Field tester for ASHP Intensive Studies for Recertification for Board Certified Sterile Compounding Pharmacists (BCSCPs), since July 2020
- American Society of Health-System Pharmacists (ASHP), Member, 2017
- What you need to know about USP 797 standards: Compounding Sterile Preparations, Cleveland Clinic Abu Dhabi, Presenter, May 3, 2016
- Implementing USP <797> and USP <800> two-day training workshop in Oman, Presenter, Dec. 2015
- Cleveland Clinic Abu Dhabi Experience in Establishing the "Sterile Preparation Center" from Design to Operation, IVPN Symposium, United Arab Emirates, Presenter, Nov. 21, 2015
- Creating a High-Quality Sterile Preparation Center, 5<sup>th</sup> Pharmaceutical Care Conference, Oman, Presenter, Feb. 11, 2015
- Introduction to USP Chapter <797>, Compounding Sterile Preparations, Medication Safety and Best Practice Symposium, Al Baraha Hospital, Presenter, October 29-30th 2013

### **EDUCATION**

Butler University, College of Pharmacy and Health Sciences Indianapolis, Indiana, USA PharmD Degree Graduated May 2004

### **LICENSING**

Licensed as a pharmacist (PharmD) in the state of Indiana

July 2004-Present

License Number 26021483A

Licensed as a pharmacist (PharmD) in the state of Illinois License Number 051.299873

Sept 2016-Present

#### **PROFESSIONAL EXPERIENCE**

## PRINCIPLE AND DIRECTOR OF FIELD OPERATIONS

**Critical Compounding Resources, LLC** 

July 1, 2022-present

Carmel, IN USA

Manage the maintenance and distribution of materials; coordinating dissemination and collection of documents; tracking assessments and administering surveys to gather qualitative

data; overseeing daily operations and quickly resolving issues as they arise. Utilize independent judgment, strong initiative and decision-making skills. Develops real-time reporting and metrics trending through web-based applications to ensure clear visibility of performance.

Implements and manages short and long-term plans, programs, and practices. Provide customer service to all stakeholders. Coordinates with partner and sub-contractors to establish client schedules and activities and maintains communication regarding clients. Assists with client interventions and addresses any grievances or complaints from the clients and staff. Directs and implements suggested and/or required changes. Lead and inspire the team to ensure a high level of engagement and exceptional individual service style.

Perform USP Chapter <797>, <800> and <825> gap analysis for clients to ensure compliance with the chapters as well as provide best practice recommendations. Assist with sterile compounding facility design development and review construction documents to ensure compliance with regulatory standards and guidance and provide best practice recommendations. Perform on-site aseptic training to sterile compounding personnel. Develop and maintain report templates utilized.

## **DIRECTOR OF FIELD OPERATIONS**

Kastango Consulting Group, a TRC Healthcare Company

Feb 2021-present

Wayne, New Jersey, USA

Manage the maintenance and distribution of materials; coordinating dissemination and collection of documents; tracking assessments and administering surveys to gather qualitative data; overseeing daily operations and quickly resolving issues as they arise. Utilize independent judgment, strong initiative and decision-making skills. Develops real-time reporting and metrics trending through web-based applications to ensure clear visibility of performance.

Implements and manages short and long-term plans, programs, and practices. Provide customer service to all stakeholders. Coordinates with staff to establish client schedules and activities and maintains communication with staff regarding clients. Assists with client interventions and addresses any grievances or complaints from the clients and staff. Directs and implements suggested and/or required changes. Lead and inspire the team to ensure a high level of engagement and exceptional individual service style.

Perform USP Chapter <797>, <800> and <825> gap analysis for clients to ensure compliance with the chapters as well as provide best practice recommendations. Assist with sterile compounding facility design development and review construction documents to ensure compliance with regulatory standards and guidance and provide best practice recommendations. Perform on-site aseptic training to sterile compounding personnel. Develop and maintain report templates utilized. Assist CriticalPoint (CP) (our sister company) with standard operating procedure and eLearning development and review. Teach Quality Control and Quality Control lecture for CP.

### **ASSOCIATE DIRECTOR OF FIELD OPERATIONS**

## Kastango Consulting Group (Registered as Clinical IQ, LLC)

Sept 2017-Feb 2021

Wayne, New Jersey, USA

Perform USP Chapter <797>, <800> and proposed <825> gap analysis for clients to ensure compliance with the chapters as well as provide best practice recommendations. Assist with sterile compounding facility design development and review construction documents to ensure compliance with regulatory standards and guidance and provide best practice recommendations. Perform on-site aseptic training to sterile compounding personnel. Develop and maintain report templates utilized by Kastango Consulting Group.

#### **INPATIENT PHARMACIST-PRN**

## **Indiana Spine Hospital**

July 2017-Aug 2017

Carmel, IN, USA

A surgery center that opened in August 2017. Responsibilities include assuring compliance with regulations and guidelines including but not limited to USP 797, set up of Omnicell's and current pharmacy system QS1, build of Cerner which will go live in 2018, as well as reviewing pharmacy orders for accuracy, interacting with nursing and physicians to achieve appropriate pharmaceutical care, using appropriate references to research pharmacy-related questions, work with patients, physicians and nurses to educate them and answer any questions they may have.

#### **INPATIENT PHARMACIST**

## **Edward-Elmhurst Hospital**

Nov 2016-May 2017

Naperville, IL, USA

Responsibilities include reviewing pharmacy orders for accuracy, interacting with nurses and physicians to achieve appropriate pharmaceutical care, using appropriate references to research pharmacy-related questions, work with patients, physicians and nurses to educate them and answer any questions they may have and oversee technician duties. This position provides the opportunity to work with many different pharmacy technology programs including but not limited to Epic, Pyxis, Pharmogistics, and CAPS and helps to maintain knowledge of medications and allowed me to continue building my skills with sterile compounding through working in a new cleanroom environment.

## **PHARMACIST**

## **Cleveland Clinic Abu Dhabi Hospital**

Abu Dhabi, UAE Feb 2012-May 2016

Senior Pharmacist/Sterile Preparation Specialist: Project team for building of Epic health information system which included build, validation and user acceptance testing, experienced in Pyxis automated dispensing machines, Carousel/Pharmogistics Inventory, Medboard tracking system, Abacus/Baxa PN Compounder (responsible for implementation), Particle monitoring software (responsible for implementation), Repeater pumps (responsible for implementation) and Simplifi 797 (responsible for implementation). Developed required workflows, policies and

## **Mary Nazzal**

procedures to ensure patient safety and meet regulatory compliance for the department of pharmacy. Attended/presented at policy committee approval meetings with directors and C-Suite members. Membership on several committees including Wellness, Environment of Care and Code Committee. Responsible for the implementation of the Sterile Preparation Center. Ensured compliance with USP <797> for compounding sterile preparations by developing workflows, policies, procedures and training. Trained and supervised pharmacists and technicians working in sterile preparation center. This position provided a great amount of growth through increasing my knowledge of pharmacy practice from the ground up and advancing my sterile compounding knowledge and also through the experience of working with pharmacists from all over the world.

## **PHARMACIST**

## **Clarian North Hospital**

Carmel, Indiana Dec 2005-July 2010

Operating Room Pharmacy: Collaborated in the development of an operating room pharmacy. Partnered with anesthesiologists, surgeons and nurses to develop a system for medication needs in the OR. Responsible for monitoring patient allergies, renal function and weight for appropriate dosing in the OR. Assure that OR antibiotic dosing guidelines are met. Prepare medications for each surgery based on the needs of the procedure. Monitor physician narcotic usage and waste. Responsible for supervising technicians responsible for preparing IVs, reconciliation and charging of medications. This position has provided skill development for managing a different aspect of a pharmacy.

Inpatient Pharmacy: Responsibilities include reviewing pharmacy orders for accuracy, interacting with nurses and physicians to achieve appropriate pharmaceutical care, using appropriate references to research pharmacy-related questions, work with patients, physicians and nurses to educate them and answer any questions they may have and oversee technician duties. This position provides the opportunity to work with many different pharmacy technology programs and to maintain knowledge of medications that are not used commonly in the OR.

#### **PHARMACIST**

## Clarian, University Hospital

Indianapolis, Indiana

June 2004- Mar 2006

Inpatient and Satellite Pharmacy's: Responsibilities included reviewing pharmacy orders for accuracy, interacting with nurses and physicians to achieve appropriate pharmaceutical care, using appropriate references to research pharmacy-related questions, work with patients, physicians and nurses to educate them and answer any questions they may have and oversee technician duties. Worked closely with liver transplant and hematology/oncology patients in this position.

## PHARMACY INTERN/TECH

Clarian, University Hospital

Indianapolis, Indiana

Mar 1998-May 2004

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Inpatient Pharmacy: Responsibilities included preparing intravenous admixtures using aseptic technique. Also responsible for filling, checking for completeness and delivery of medication to patient units.

Operating Room Pharmacy: Prepared medications for anesthesia and surgery according to daily scheduled surgeries. Inventoried narcotics and prepared aseptic IVs on-demand.

Outpatient Pharmacy: Responsibilities included entering data and filling new and refilled prescriptions. Provided patient counseling.

## **PHARMACY TECH**

## **PRN Homecare Pharmacy**

Indianapolis, Indiana

July 1996-March 1998

Responsibilities included packaging medications for long term care facilities, including controlled substances management. Inventory management which included ordering, stock and returns.